

Community Concepts, Inc.

- Large western Maine nonprofit serving Oxford, Franklin and Androscoggin counties, small tx program
- \$100,000 (approx.) OSA adolescent tx contract – used to serve adolescents in 4 schools
- Screening, assessment, short term counseling

Finances/Part of Story

Suspending traditional outpatient program this 1/10/06 (NOT school based);

Loss of grant funding over past years – unable to compete with sliding fee scales serving traditional low income customer base

Darn! 3 of our staff now providing DSAT at State prison in Windham: grant funded!

The NIATx Impact

- Our organization is better now because NIATx allowed us the opportunity to strategize, test and learn the mechanics of implementing a “quick change” process. The trick for us is to test creative processes that will work in a school environment.

Spread & Sustainability Plan

- Outpatient: Have tools when re-new traditional outpatient (open hours, next day booking goal, etc.)
- School-based: Seriously explore using ALL components of brief counseling model suggested for physicians – no formal assessment, to from screening to counseling to better meet students needs of short timeframes – 15 minute increments to utilize study halls more efficiently

School-based counseling

Goal: See student within 1 day

Prior (2 schools)

- 8/19: 42%

Post

- 7/36: 19%
- (capacity could be issue but most is school pass and no show issues)

- 1 school

Prior: 7/10: 70%

Post: 2/10: 20%

Just not a good 3 week period! 😊

Traditional Outpatient

- Goal was to schedule new referrals as soon as possible with two mornings open (2 hour timeframes) for “open” appointments
- No new referrals that we could serve during this time period
- We have since closed the program